



Gatelodge, 8 Flax Street, Belfast, BT14 7EQ

**PERSONNEL SPECIFICATION**

**Post:** Casual Foyer Support Worker    **Analyst:** Caroline Keenan-Jackson  
 Director of Housing & Corporate Services  
**Date:** March 2023

<b>Specification</b>	<b>Essential</b>	<b>Desirable</b>
Qualifications		GCSE Maths and English Language passed at Grade C or above, or equivalent
Job Experience And Training	A minimum of 1-year experience (gained within the last 5 years) of providing security / support.	Experience of working with young people either in a paid or voluntary capacity.
Specialist Knowledge	Has a good understanding of the role and responsibilities of a support worker within a supported scheme	An understanding of the needs of homeless young people General awareness of health and safety regulations (including fire) Awareness of confidentiality Awareness of legislation relating to vulnerable adults
Special Skills / Aptitudes	Excellent interpersonal and communication skills	Knowledge of 'Supporting People' Experience of Investors in People standard Computer literate
Disposition	Approachable Listening ability Demonstrable common sense and initiative Vigilant Empathetic to client group	
Personal Circumstances	Accessible to location Flexibility to work shifts, including evenings and weekends	
Others (specified)		