



Gatelodge, 8 Flax Street, Belfast, BT14 7EQ

PERSONNEL SPECIFICATION

Post: Foyer Support Worker /Part time

Analyst: Caroline Keenan-Jackson
Director of Housing &Corporate Services

Date: May 2020

Specification	Essential	Desirable
Physical Make up		Tidy appearance
Qualifications	4 GCSE's including Maths and English or equivalent	QCF/NVQ Level 2 in Support/Care
Job Experience And Training	At least 2 years' experience of providing support (gained within the last 5 years) Computer literacy	Experience of working with young people
Specialist Knowledge	Has a good understanding of the role and responsibilities of a support worker within a supported scheme Awareness of legislation relating to vulnerable adults General awareness of health and safety regulations (including fire) Awareness of confidentiality	An understanding of the needs of homeless young people
Special Skills / Aptitudes	Excellent interpersonal and communication skills	Knowledge of 'Supporting People' Experience of Investors in People standard
Disposition	Approachable Listening ability Shows common sense and initiative Vigilant Empathetic to client group	
Personal Circumstances	Accessible to location Flexibility to work shifts, including evenings and weekends	